



## **PILGRIM'S RE-OPENING FAQs**

### **How many people will be allowed in the sanctuary?**

Current state guidelines call for limiting attendance to 100 people or 25 percent of the building's capacity, whichever is lower. To maintain safe physical distancing, we will be limiting attendance to no more than 100 people including volunteers, musicians, staff, children, and guests.

### **Do I need to register to attend the service?**

Yes. Just give us a call to let us know that you plan to attend. That way, your return experience to Pilgrim will be as smooth as possible. And, registering will ensure that we don't surpass 100 people.

### **What if I'm not comfortable coming to a service yet?**

That is okay! We know everyone has a different level of comfort, so please do what you feel is best for you and your family—whether that's watching at home or joining us in person. We're one big family, and we're Pilgrims wherever we are!

### **Is everyone required to wear a mask during services?**

We are not going to deny entrance to those without a face covering, but we are going to ask that everyone 3 years of age and older wear a mask. The request is in keeping with the best medical advice for the health and safety of all attendees. The face covering should remain on during the entire time that you are at the church.

### **Will my temperatures be taken as I enter the church?**

No. We will not be taking your temperature. However, please self-screen at home, and if you have any signs or symptoms of Covid-19, please stay home and worship with us online.

### **How are the facilities being cleaned and prepared for worship services?**

- A hand sanitizer station will be available at the "Office" entrance.
- Masks will be available for anyone that needs one.
- Our services and guest interactions will be intentionally touch-free (i.e., no hugs or handshakes for now).
- Per state guidelines, there will be designated empty space between parties seated in the sanctuary.
- Extensive cleaning and disinfecting procedures will take place campus-wide before, during, and after every service.
- All doors will be open so that you do not need to touch door handles.
- All offering envelopes and pencils have been removed from the pews.

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## **What will the service be like?**

All the things you're used to in our Sunday service will still be there – beautiful music, meaningful prayer, a great message, and friendly faces! Remember that people won't be able to see your smile, so think of some creative way to let people know that you love them. Bring a sign or a picture to show them how you feel.

## **Can I still give my tithe or offering at the church?**

Yes. We will have a station for you to safely drop your tithe or offering in a touch-free manner and you can also give using our Push Pay link at <https://pushpay.com/g/pilgrimchurchpomona>.

## **What is the plan for children's ministry?**

At this time, we will only offer children's ministry online, and we invite you to bring your children to the service if you're comfortable. We will update you through Pilgrim's Progress, parish announcements, and email when the on-campus children's ministry will begin again.

## **Will the library be open?**

No. The library will remain closed until further notice, but you may call the Church Library to request a book to pick up or to be dropped off.

## **Will the kitchen be open?**

No. The kitchen will be closed until further notice.

## **Is my small group allowed to meet?**

Church Council, Boards, groups and other meetings and activities will be allowed on a case-by-case basis. In-person groups will be limited to 10 people and group leaders will encourage members to follow CDC guidelines (e.g., handwashing, physical distancing, staying home if sick). Please call the church office if you would like to schedule a meeting or other event. Groups will also continue to meet virtually.

## **Will the church office be back to normal operating hours?**

The church staff will remain on a modified schedule outlined below. We will continue making appointments if you need assistance outside of these hours. Please leave a voicemail message at the church office line at (909) 622-1373 and a staff member will contact you to make an appointment.

- Mon Megan Parnell 9am-12pm
- Tue Nancy Newell 10am-1pm
- Wed Karli Tanner 9am-12pm
- Thu Karli Tanner 9am-12pm
- Fri Karli Tanner 10am-1pm